



Complaints Summary Report This report is published in compliance with regulation 32(2) (f) of the Education (Independent School Standards) Regulations 2014. The regulation requires the school to publish the number of formal complaints registered under its complaints procedure for the previous school year.

Although the regulations only refer to parent complaints we take all complaints seriously including those from the pupils and boarders, so their complaints are recorded and published below.

Year	Total	School	Boarding	Upheld	Not upheld	Parents complaint	Pupil complaint
2020/21	3	0	3	3	0	0	3