

Our charity's challenges – and how we meet them

Caroline Stevens Chief Executive

What a year!



With the Covid pandemic, we have had to adapt quickly:

- Keeping direct services going safely
- Keeping fighting for change including challenges caused by the pandemic
- Responding to reductions in our income creatively and realistically

Here are some highlights - some of our good news from a tough year

Transforming lives



Some good news from a tough year

We kept our schools and services going



Transforming lives – adult services



Adult Services - Families Feedback Autumn 2020

97% or more parents/carers stated my family member:

- Is supported to keep as well as he/she can
- Is safe
- Is accepted
- Is valued
- Is treated kindly
- Is treated fairly
- Service is based on good values and principles
- Service has a comfortable, homely environment
- I get on well with the staff
- Staff know what they are doing
- Service is clean



Transforming lives – schools and O National Autistic Society Children's services

- Remained open throughout the pandemic
- Developed new approaches to supported home and onsite learning
- Maintained day school attendance above national state levels for special schools and those with EHC Plans
- Ongoing challenge in receiving last minute guidance and managing safely the implications for children and families
- Daily challenge of managing positive Covid-19 cases
- Keeping some Covid-19 changes long-term



Transforming lives - branches





We put other services and branches online

Transforming lives - branches



- 86% of our existing Branches are offering online support now – from remote talks, adult social online meet-ups, virtual play sessions and much, much more
- Still opening new community-based Branches: Highlands and Blackpool Group
- Developing new Online Branches to provide peer support around issues of identity, experience or interest: launching 15 new Online Branches this year



Transforming lives - branches



"Earlier this year a friend told me that our local NAS Stafford branch had moved their support groups online in response to coronavirus, and encouraged me to give it a go.

"The online support and information the Stafford volunteer led branch have provided over the past few months has been amazing. Without them I never would have had the crucial contact with other families and professionals that has made such a difference to me and my son over the past few months."

Parent from NAS Stafford Branch







And we kept fighting for autistic people's rights

Raising income



Some good news from a tough year



We found **new ways** of raising income



Meeting current and future challenges





Thank you!





Thank you for your support!